

At Rock Valley Physical Therapy,  
we are dedicated to Making Better  
Lives. Our goal is to make therapy  
as fun and easy as possible.

We put our patients and partners  
first. Our promises are genuine,  
our communications truthful, and  
our focus is the patient. We listen  
carefully, act with sincerity, and we  
treat every partner with dignity and  
respect.

Integrity • Compassion • Excellence

**Thank you for choosing  
Rock Valley Physical Therapy.**



*Making Better Lives.*

**Rock Valley**  
PHYSICAL THERAPY

## **Required Federal Accessibility and Nondiscrimination Notice**

Español | Polski | 繁體中文 | 한국어  
Tagalog | العربية | Русский | ગુજરાતી  
وَدُر | Tiếng Việt | Italiano | हिंदी | Français  
λληνικά | Deutsch | Srpsko-hrvatski | ພາສາລາວ  
Deutsch | ภาษาไทย

## DISCRIMINATION IS AGAINST THE LAW

Rock Valley Physical Therapy (Rock Valley) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Rock Valley does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## ROCK VALLEY PROVIDES:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need these services, contact Rock Valley's Civil Rights Coordinator.

If you believe that Rock Valley has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Rock Valley Physical Therapy  
Civil Rights Coordinator  
850 43rd Ave  
Moline, IL 61265  
(309) 743-2070 - Phone  
(309) 743-0318 - Fax

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Rock Valley's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F  
HHH Building Washington, D.C. 20201  
(800)-368-1019 - Phone  
(800)-537-7697 - TDD

Online via the Office for Civil Rights Complaint Portal:  
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at:  
<http://www.hhs.gov/ocr/office/file/index.html>

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-309-743-2070. (Spanish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-309-743-2070. (Polish)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-309-743-2070. (Chinese)

주의: 한국어를 사용하지는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-309-743-2070 번으로 전화해 주십시오. (Korean)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-xxx-xxx-xxxx (TTY:1-309-743-2070). (Tagalog)

1-309-743-2070 اتصل برقم المساعدة اللغوية تتوافر لك بالمجان. ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات (Arabic)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-309-743-2070. (Russian)

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિઃશુલ્ક ભાષા સહાય સેવા ઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-309-743-2070. (Gujarati)

اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال خیردار 1-309-743-2070. (Urdu)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. ☎ 1-309-743-2070 (Vietnamese)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-309-743-2070. (Italian)

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-309-743-2070 पर कॉल करें। (Hindi)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-309-743-2070. (French)

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-309-743-2070. (Greek)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer:1-309-743-2070. (German)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostu pne su vam besplatno. Nazovite 1-309-743-2070. (Serbo-Croatian)

ໂປດສະຫຼາດ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອ ອັດຕະໂນມັດພາສາ, ໂດຍບໍ່ເສຍຄ່າ, ຈະມີ ພ້ອມໂຕ້ທ່ານ. ໂທ 1-309-743-2070. (Loatian)

Wann du schwetszsch, kansch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-309-743-2070 (Pennsylvania Dutch).

เรียน: หากคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-309-743-2070. (Thai)